



Transformation of Treasury Management Operations and Efficiency Improvements for a US-Based Regional Bank



Client Introduction

An esteemed bank in the US, offering a wide range of services, including mortgage loans, commercial lending, enterprise treasury management, and others.

Problem Statement

- ❖ Manual operations with fragmented workflows severely hampered the bank's effectiveness in managing ACH fraud investigations and other crucial treasury management processes.
- ❖ Long handling duration per process extended the overall turnaround time to serve business-critical needs like claims investigation, dispute resolution, refunds, etc., with agility.
- ❖ Inadequate quality control measures with audits and reporting framework affected task and personnel monitoring, resulting in undetected business risks, subpar quality, and rework.
- ❖ Conventional tracking and reporting of tasks without a dashboard lacked clarity on performance metrics and didn't provide actionable insights to drive business decisions.

Solutions Offered

Anatyss combined its deep-dive consultative approach with bespoke implementation of intelligent digital solutions to transform the bank's treasury management ecosystem and co-create higher efficiencies.

Based on Anatyss' Digital Knowledge Operations™ (DKO™) framework, the state-of-the-art ecosystem was well-equipped for fast and effective investigation of payment disputes, positive pay service, Remote Deposit Capture (RDC) service, etc.

Key solution delivered:



Automated dashboard with real-time metrics & actionable insights.



Quality control framework with audit tracking, checklist, & auto feedback.



Extensive business process re-engineering to eliminate or **minimize redundancies**.

Business Outcomes



10+% increment in accuracy and efficiency



5% reduction in rework



Approx 20% cost savings



360-degree business insights with real-time reporting



Centralized governance and **reduced risks**

Want to explore our intelligent digital solutions for your business?

Write to us:

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