

Client Introduction

A well-known mortgage lending institution in the US, offering simplified home loan options through conventional mortgages, refinance, FHA loans, and other services.

Problem Statement

- Unscalable setup with limited training capacity for employees organized in batches. Limited provisions for training multiple batches in tandem.
- The conventional "in-person" training approach demanded persistent efforts to repeat the sessions on an ongoing basis.
- High dependence on training individuals with limited availability, efficiency, and agility to adapt to any changes or special requirements.
- Outdated LMS, ineffective for upskilling geographically spread teams in a hybrid/remote work setup.
- Lack of real-time responsiveness in adapting to any changes in the program guidelines and communication.

Solutions Offered

Anaptyss deployed a proprietary, state-of-the-art Digital Learning Platform with highly gamified, content-rich e-learning modules, personalized interactivity, and other capabilities – a few of them a "first" in the domain.

The bespoke digital learning platform was designed by Anaptyss team to overlay the completely overhauled Learning Management System (LMS) 2.0, enabling large-scale commissioning of

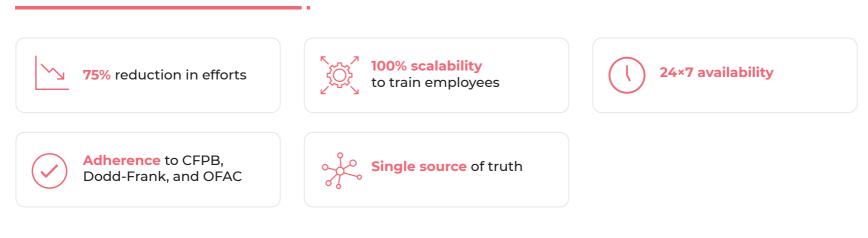
"training-as-a-service" across the client organization, user devices, and online/remote locations.

Developed in line with the Digital Knowledge OperationsTM (DKO)TM framework, the e-learning platform offered cutting-edge features viz. interactive training modules, gamification, personalization, on-demand assessments and certifications, and more.

Key solution delivered:



Business Outcomes



Want to explore our intelligent digital solutions for your business?

Write to us: info@anaptyss.com